# Simply Energy Social Media Terms of Use

The Social Media Terms of Use ("Terms of Use") apply to your use of Simply Energy's Social Media pages. By interacting and using Simply Energy's social media pages, you agree to be bound by these Terms of Use. Please do not share any personal, financial or account information on our social media pages about you or any third party (including email addresses, phone numbers, mail addresses and passwords). All content on Simply Energy's social media pages (currently Facebook and Twitter) is subject to the individual channels terms of use: https://www.facebook.com/policies/ or https://twitter.com/tos?lang=en

## Using our Pages

- We encourage you to express your opinions, offer feedback, and have open discussions, but we do ask that you act respectfully and responsibly.
- You are responsible for the content that you contribute to our social media pages, including text, photos, images, videos or other material ("Content"). You agree that we can share and use your Content (including changing, adapting, modifying or reproducing), and can authorise others to share and use it.
- You must ensure that the Content you share on our pages is generated by you and that you own the intellectual property rights in it.
- We're happy for you to share and comment on our content provided that you don't alter it and that you cite us as the source.
- You must ensure that the Content that you share on our pages is not:
  - offensive, abusive, obscene, sexual, profane, hateful or racist;
  - threatening, defamatory or contains a personal attack;
  - spam or other advertising, marketing, commercial, promotional content or information or links about other products and services;
  - an infringement of intellectual property rights of another party and does not breach any obligations of confidentiality;
  - false, inaccurate or misleading;
  - illegal;
  - content that personally identifies a person or group of people; and
  - content that contains viruses or other computer files or code which would adversely affect our computer system or prevent users from using our social media pages.

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## Content on our pages

- We may edit, refuse to include, or remove Content from our pages without providing notice to you. We may also terminate your access to one of Simply Energy's social media pages if you breach these Terms of Use.
- The Content uploaded to our social media pages reflects our user's views and does not represent the views of Simply Energy. We do not approve, authorise or endorse any Content by individual users on our social media pages. We also do not endorse or guarantee the accuracy, completeness, usefulness or how up to date the Content is. You should make up your own mind when deciding on whether to rely on the information shared by users on the social media pages.
- We do not accept any responsibility or liability (either direct or indirect) for any loss or damage arising in connection with the use of (or reliance on) any information, links or other content posted on our page by you and other users. We exclude any responsibility for any advertising material that may be displayed by a third party on our social media pages.
- If we provide third party content or links to third party information on their websites, this does not mean we approve, endorse or warrant the accuracy of the content of these third parties.
- To the extent permitted by law, you will indemnify us against third party claims, losses, damages or costs incurred or suffered by us arising out of or in any way connected to the use of our social media pages.

## Privacy and Miscellaneous

- By agreeing to these Terms of Use and interacting with our pages, you also agree to our Privacy Policy. To find out more about how Simply Energy collects, uses, holds and discloses information, see Simply Energy's privacy policy please visit www.simplyenergy.com.au/privacy/
- Simply Energy may vary these Terms of Use from time to time. You should read these Terms of Use from time to time.
- The law applicable to these terms of use are the laws of Victoria.