

Reduce & Reward Promotion Terms & Conditions ("Conditions of Entry")

Schedule	
Promotion:	Reduce & Reward Promotion
Promoter:	<p>IPower Pty Ltd (ACN 111 267 228) and IPower 2 Pty Limited (ABN 24 070 374 293) trading as Simply Energy (ABN 67 269 241 237) (referred to as 'we', 'us' or 'our'), Level 23, 2 Southbank Boulevard, Southbank, Melbourne, VIC 3006, Australia. Ph: (03) 8843 0637</p> <p>For any inquiries regarding this Promotion, please contact the Promoter at info@simplyenergy.com.au or on 1800 290 773.</p>
Promotional Period:	<p>Start date: 15/12/24 at 09:00 am AEDT End date: 30/04/2025 at 11:59 pm AEDT</p>
Eligible entrants:	<p>Entry is only open to NSW, SA & VIC residents who:</p> <ol style="list-style-type: none"> a) are aged 18 years and over; b) have a smart meter; c) are ENGIE residential customers and have been a billable customer for at least 2 months; and d) have been invited directly by us in writing to participate. <p>Entry excludes individuals who live with someone where turning off certain appliances may be harmful; including but not limited to a person who uses life support equipment, someone with a physical underlying medical condition which may be impacted by turning off appliances or someone who may be adversely affected by reducing their household electricity usage in general.</p>
How to Register for the Program:	<p>To register for the Reduce & Reward Program, the entrant must be invited directly by us in writing and complete the following steps during the Promotional Period:</p> <ol style="list-style-type: none"> a) follow the prompts given by us, fully complete the entry form or agreement to participate as requested; and b) agree to these Terms and Conditions.
Entries permitted:	Limit one (1) registration permitted per eligible ENGIE account.
Promotion Operation and Winner Determination:	<ul style="list-style-type: none"> • During the Promotional Period, registered entrants will be given advance notice (via SMS) of an upcoming 'Peak Demand Event'. During the Peak Demand Event, the Promoter will record the entrant's electricity usage ("Peak Demand Usage Figure"). Peak Demand Events shall last for up to 4 hours (the exact duration of the Peak Demand Event will be disclosed to entrants at the time of notification of the upcoming event). • Once a Peak Demand Event is announced, the Promoter will review each entrant's average electricity usage over the previous 10 weekdays at the same time and for the same duration as the Peak Demand Event ("Prior Average Usage Figure"). • Once the Peak Demand Event has concluded, the Promoter will compare the Prior Average Usage Figure with the Peak Demand Usage Figure. Entrants who reduce their electricity usage in the Peak Demand Usage period by at least 30% (as compared to the Prior Average Usage Figure) will be awarded with a \$5.00 (incl. GST) bill credit which will be applied to their next electricity bill (each a "Winner"). • At the end of the Promotional Period, all of the Winners' electricity reduction rates will be recorded and ranked from highest to lowest (in terms of reduction of electricity). • Those individuals who fall within the top 2% will each be awarded with \$100 (incl. GST) bill credit which will be applied to their next electricity bill (each a "Major Winner"). • The Promoter's decision relating all aspects of this Promotion is final and binding and no correspondence will be entered into. • In attempting to reduce electricity usage, entrants must give careful thought and consideration to safe and effective ways to reduce electricity without causing any physical or mental harm to anyone in their household or causing loss or damage to any property, their house or contents (including any appliances in the house and any food, beverages or other perishable items) or person or animal generally. To the extent permitted by law, the Promoter shall not be responsible for any loss or damage caused to an entrant's house or contents or any person or animal as a result of an entrant's efforts to save on

	<p>electricity usage as part of this promotional activity. Entrants are hereby advised to act reasonably and sensibly when considering how they can reduce their electricity usage.</p> <ul style="list-style-type: none"> • Individuals who choose to take part in this promotional activity are under no obligation whatsoever to attempt to reduce their electricity usage at any time or take part in any Peak Demand Event. • Keep in mind that in order for you to participate, we need to send you electronic messages (both email and SMS) about upcoming Peak Demand Events or this Promotion generally. • Individuals who do not wish to take part in the Promotion can advise the Promoter by responding with the word 'STOP' to the first promotional SMS for any particular Peak Demand Event. • The Promoter reserves the right to discontinue this promotional activity at any time once a Peak Demand Event has finished. Entrants will be provided with twenty (20) days notice of the activity coming to an end. In the event the activity does finish prior to the end date listed above, all prizes will still be awarded as per these Terms and Conditions. • The Promoter also reserves the right to cancel any Peak Demand Event (and will provide a minimum one hour notice prior to cancellation).
Winner notification:	The winners will be contacted by using the contact details on file with the Promoter.

1. The entrant agrees and acknowledges that they have read these Conditions of Entry (and Schedule) and that entry into the Promotion is deemed to be acceptance of these Conditions of Entry (and Schedule). Any capitalised terms used in these Conditions of Entry have the meaning given in the Schedule, unless stated otherwise.
2. Valid and eligible entries will be accepted during the Promotional Period.
3. No part of a prize is exchangeable, redeemable for cash or any other prize or transferable, unless otherwise specified in writing by the Promoter.
4. If there is a dispute as to the identity of an entrant or winner, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant or winner.
5. Entrants' personal information will be collected by the Promoter. Personal information will be stored on the Promoter's database. The Promoter may use this information for future marketing purposes regarding its products, including contacting the entrant electronically. The Promoter is bound by the Australian Privacy Principles in accordance with the Privacy Act 1988 (Cth) and its privacy policy which is located at <https://www.simplyenergy.com.au/privacy/>. The Promoter's privacy policy contains information about how the entrant may access, update and seek correction of the personal information the Promoter holds about them and how the entrant may complain about any potential breach by the Promoter of the Australian Privacy Principles or any other Australian privacy laws and how such complaints will be dealt with. The Promoter collects personal information about entrants to enable them to participate in this Promotion and may disclose the entrants' personal information to third parties including its contractors and agents, prize suppliers and service providers to assist in conducting this Promotion. If the entrant does not provide their personal information as requested, they may be ineligible to enter or claim a prize in the Promotion.
6. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
7. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion.
8. The Promoter reserves the right, at any time, to validate and check the authenticity of entries and entrant's details (including an entrant's identity, age and place of residence and electricity usage). In the event that a winner cannot provide suitable proof as required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered. Incomplete, indecipherable, inaudible, incorrect and illegible entries, as applicable, will at the Promoter's discretion be deemed invalid and not eligible to win. Entries containing offensive or defamatory comments, or which breach any law or infringe any third party rights, including intellectual property rights, are not eligible to win. The use of any automated entry

software or any other mechanical or electronic means that allows an individual to automatically enter repeatedly is prohibited and may render all entries submitted by that individual invalid.

9. The Promoter reserves the right to disqualify entries in the event of non-compliance with these Conditions of Entry. In the event that there is a dispute concerning the conduct of the Promotion or claiming a prize, the Promoter will resolve the dispute in direct consultation with the entrant. If the dispute cannot be resolved the Promoter's decision will be final.
10. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or wilful misconduct) in connection with this Promotion or accepting or using any prize (or recommendation). For the sake of clarity, this clause shall not apply where the Promoter has contributed to or caused such loss, expense, damage, personal injury or death and shall not apply to any liability which cannot be excluded by law (in each case the Promoter's liability is limited to the minimum allowable by law).
11. The Promoter accepts no responsibility for any tax implications and the entrant must seek their own independent financial advice in regards to the tax implications relating to the prize or acceptance of the prize.
12. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.