

EFTSURE

Why Verification Matters

ENGIE in Australia uses Eftsure to independently verify all counter party details before onboarding. This protects both parties by:

- Confirming supplier legitimacy
- Preventing payment fraud and errors
- Ensuring accurate, secure transactions

Learn more: <https://www.eftsure.com.au>

Verification Process

For New Counterparties

Step 1: Complete Online Registration You receive a secure email invitation to provide:

- Business Registration details
- Company name and address
- Contact email
- Bank account details

Step 2: Phone Verification Eftsure will call within 24–48 hours to confirm your details. Once complete, you're ready to receive payments.

For Existing Counterparties (Updating Details)

Step 1: Notify us: Contact your ENGIE local representative immediately if your business or banking details change.

Step 2: Update Your Information You'll receive a secure link via email to submit updated details.

Step 3: Phone Verification Eftsure will call within 24–48 hours to confirm changes.

Important Information

- **Fully Digital Process:** Register online using any device—computer, tablet, or smartphone. No paperwork or site visits required.
- **Timing of Contact:** Eftsure only contacts suppliers after ENGIE's approval. If you haven't received an email, check your spam folder or contact us.
- **No Cost to You:** Verification is free for you.
- **One-Time Verification:** Once verified, no further action is needed unless your details change.

Need Assistance?

- **Eftsure Support** Phone: 1300 985 967 Email: support@eftsure.com.au
- **ENGIE Australia Email:** vendoronboarding.au@engie.com